GATE SCANNER
by Sasa Software
Case Study

Salesforce Integration with Content Disarm and Reconstruction (CDR)

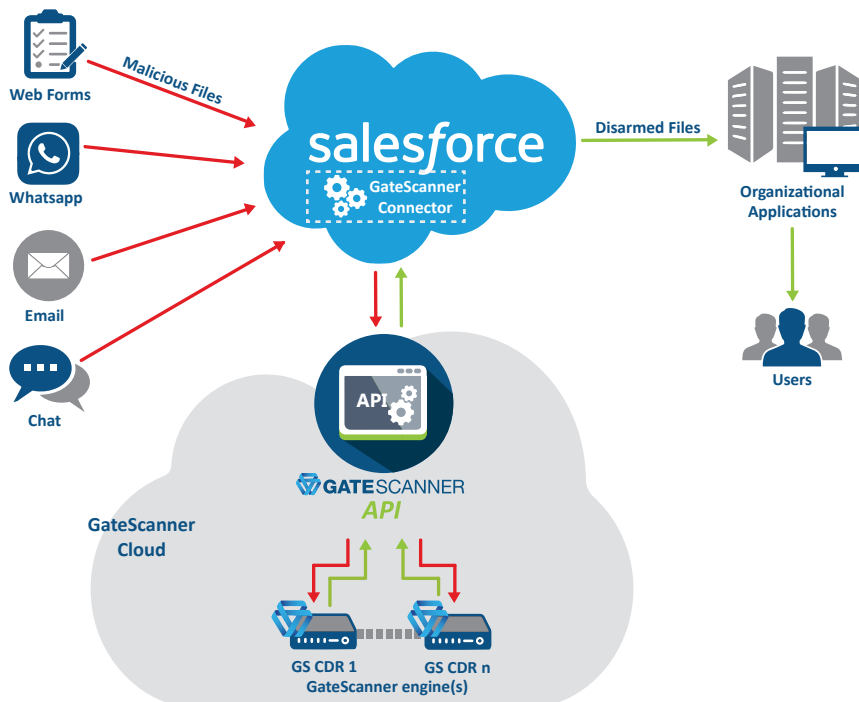## Ensure the security of documents uploaded to Salesforce

The Challenge

Receiving documents from customers is critical for every organization but is also a source of concern since file-based attacks including Ransomware, Zero Days, Exploits, and other threats evade detection-based technologies. Salesforce currently does not provide a built-in capability to ensure the safety of documents uploaded into the CRM. This is a significant security risk to Salesforce users since malicious content can be delivered through multiple routes, exposing the entire organization to vulnerabilities.

The Solution

GateScanner® Content Disarm and Reconstruction (CDR) connector to Salesforce is a cloud based solution that ensures every file delivered into the CRM is safe. GateScanner combines highly optimized Multi-AV and NextGen Detection technologies to pre-filter known threats and prevents undetectable attacks using proprietary file disarm, transforming every file into a neutralized (harmless) copy, protecting against weaponized content that has never been seen before.

Connector workflow

✓ Salesforce is connected to GateScanner CDR using a content trigger
✓ Every document uploaded from external sources transparently invokes GateScanner REST API
✓ GateScanner CDR applies deep threat detection and proprietary file disarm to ensure security
✓ The threat-free documents are saved into Salesforce's file repository

Customer-centric security developed in collaboration with Deloitte

Sasa Software teamed up with Assuta Medical Centers, Israel's largest private medical services provider, and Deloitte Digital, the world's leading professional services firm, to deliver a seamless SaaS-based integration between Salesforce CRM and GateScanner CDR, with a transparent user experience.
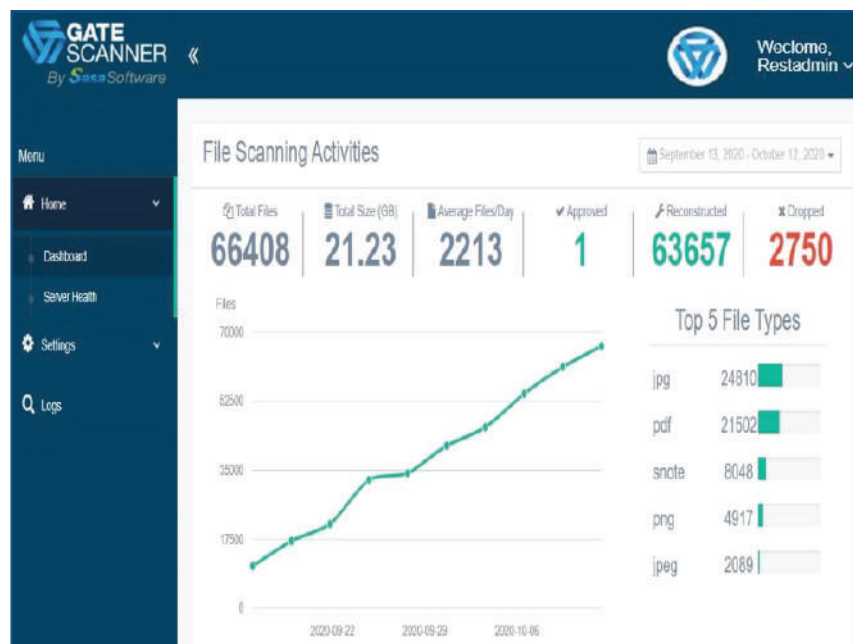
HOSPITAL ASSUTA — RAISING HEALTH STANDARDS

Deloitte.

Testimonials

✓ Tamir Ronen, CISO of Assuta Medical Centers, *"We immediately realized the security benefits of the connectivity between GateScanner CDR and Salesforce. Multiple content routes were secured, including Mail, Web Forms, Social Media, Customer Service chats apps, including via mobile phones. GateScanner CDR has successfully blocked numerous suspicious and malicious files, including unrecognized file formats and advanced threats".*

✓ Amir Eliasy, Partner at Deloitte Digital, *"The connector developed together with Assuta Medical Centers and Sasa Software enables organizations to conveniently communicate with customers in today's hyper connected world, while ensuring users are not exposed to file-based risks. This is a critical capability especially with the remote work realities of COVID-19."*

GateScanner CDR Salesforce features

✓ Seamless and transparent user experience
✓ Robust dashboard for organizational visibility and compliance
✓ Customized policies according to file-types and content routes
✓ Supports hundreds of file type combinations, including MS Office, PDF, media files (images, audio, video), Archives, Email, executables, text files, medical imagine files (DICOM) and more
✓ Fully supports Salesforce BASE-64 file streaming
✓ Deployed as a Service, Private Cloud, On-Prem

Robust Dashboard with full scan analytics